

# Q&A

## Your clients' questions answered

**Q** *My university is closed, how can VETASSESS verify my degree?*

**A:** We don't visit your university. We know your university or educational institution and we are aware of how your qualification responds to the Australian Qualifications Framework and the requirements for your nominated occupation in Australia. We are also contacting universities directly because their administration offices are still open.

**Q** *My employer has closed, how can VETASSESS verify my employment record?*

**A:** We can consider exemptions or other ways to prove your employment experience. We understand that office closures mean you cannot get a document notarised and we have found alternative ways to verify employment. This is decided on a case-by-case basis so please discuss your situation with your agent and let us know as soon as possible if your nominated referee cannot be contacted.

**Q** *What if I cannot get my documents together within the set time frames?*

**A:** Both VETASSESS and the Australian authorities understand that these are difficult times for applicants and they may not be able to meet timelines through no fault of their own. We will try to be flexible and help you as much we can but please keep your agent informed of any issues or delays with your application.

**Q** *Why should I consider a skills assessment for Australia when the borders are closed?*

**A:** Australian Government policy on migration has not changed and Australia is still facing skills shortages. You can still apply for a skills assessment and the Department of Home Affairs is still processing visas.

» **For more information or to apply, please visit [vetassess.com.au](https://vetassess.com.au)**

